Account Manager Login Instructions

Visit <u>https://am.ticketmaster.com/baltarena</u> or the CFG Bank Arena app.

<image>

Click "Sign In", which is located at the top right corner of the home screen.

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| Important Account Update |
|---|
| You can now use the same email and password for both your CFG Bank Arena ticket account and your Ticketmaste account. |
| CFG Bank Arena ticket holder? Use your existing email to sign in and update your password if prompted. |
| New here? Use your Ticketmaster email and password. |
| Learn More |
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Sign In to CFG Bank Arena

Enter the email address that was used for your ticket purchase and a password that is 6 characters or longer. If the email address is recognized but no Ticketmaster account is associated, you may receive the following screen:

Sign In to CFG Bank Arena

Powered by ticketmaster

| Please create your account credentials | |
|---|-------------|
| To log in, you need to create your credentials. Pleas and Sign Up | e go |
| Email Address | |
| | |
| This field is required. | |
| | SHOW |
| This field is required. | |
| Remember Email Forgot | Password? |
| By continuing past this page, you agree to the Terms of Use and unde information will be used as described in our Privacy Policy . | rstand that |
| New to Ticketmaster? Sign Up | Sign In |

If you do not have a Ticketmaster account set up for the email address associated with your tickets or invoice, please click "Sign Up" at the bottom.

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Once the "Create a Ticketmaster Account" menu pops up, please fill in the fields and select "Next".

| Create a Ticketmas Already have a Ticketmaster Acco | ter Account unt? Sign In | × |
|--|---|------|
| Email Address | |] |
| | | |
| Password | | SHOW |
| First Name | Last Name | |
| Country of Residence | Zip/Postal Code | |
| United States 🗸 🗸 | | |
| Keep me posted about CFG Ba | ank Arena news! | |
| By continuing past this page, you agree understand that information will be user Privacy Policy . | to the Terms of Use and d as described in our | Next |

Once you complete the previous step, you will be texted a code & taken to a Confirm Your Code menu. Once you have the code, place it in the "One-Time Code" field and select "Confirm".

| Step 2 of 2 Confirm Your Code | | \times |
|--|------|------------|
| A one-time code has been sent to code below to continue. | | Enter your |
| One-Time Code | | |
| This field is required. Haven't received your code? Request a new code. | | |
| | Back | Confirm |

If you do have a Ticketmaster account set up for the email address to which this email or transferred tickets were sent, sign into Account Manager with your Ticketmaster credentials. If you have forgotten your password, simply click "Forgot Password?" and follow the steps to create a new password.

Once logged into Account Manager:

Click "Manage Tickets" to manage and locate tickets in your account.

| Welcome to Account Manager! | |
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Account Manager Website:

CFG Bank Arena App:

Go to My Tickets at the bottom of the page, this will take you to the Account Manager page. You may need to sign in again.



You can download the app by visiting <u>https://www.cfgbankarena.com/cfg-bank-arena-app/</u> or using the QR code below.

